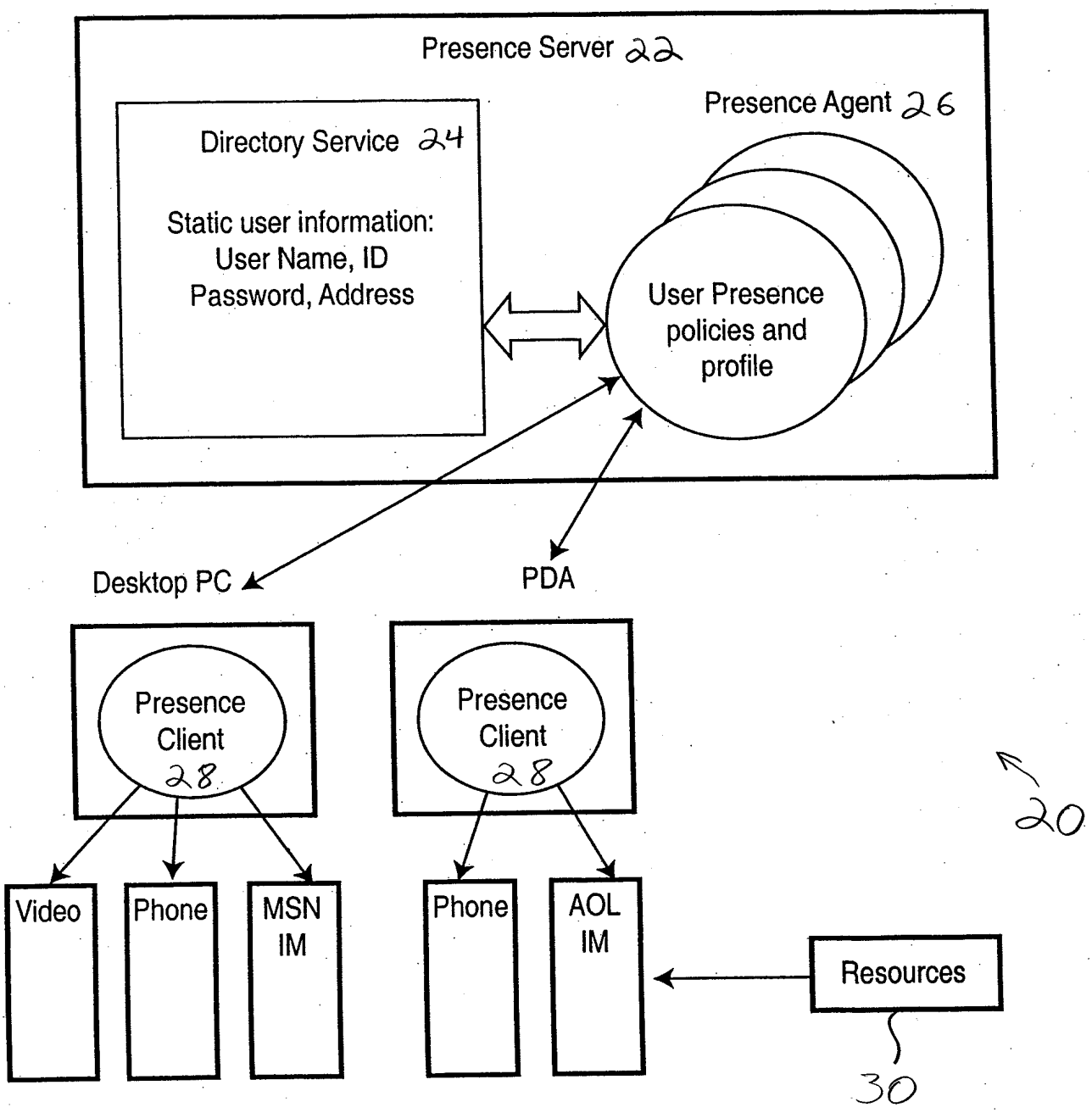
Figure 1


Presence Server 22
Directory Service 24
Static user information:
User Name, ID
Password, Address
Presence Agent 26
User Presence
policies and
profile
Desktop PC
PDA
Presence
Client
28
Presence
Client
28
20
Video
Phone
MSN
IM
Phone
AOL
IM
Resources
30